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Digital disruption is broad and accelerating

World's largest taxi company owns no taxis



Largest accommodation provider owns no real estate



Largest phone companies own no telco infrastructure





World's most valuable retailer has no inventory



Most popular media owner creates no content



World's largest movie house owns no cinemas



Largest travel agency has no branches





Five Ways Disruption Can Occur



Macro Trends



Reduced Public Funding and Endowment Returns

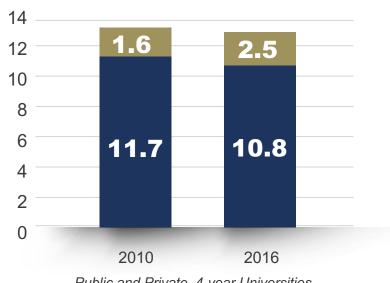
Total Enrollment in Higher Education
Continues to Decline

Resistance to Increasing Tuition

Full Acceptance of Online Learning by Students and Employers

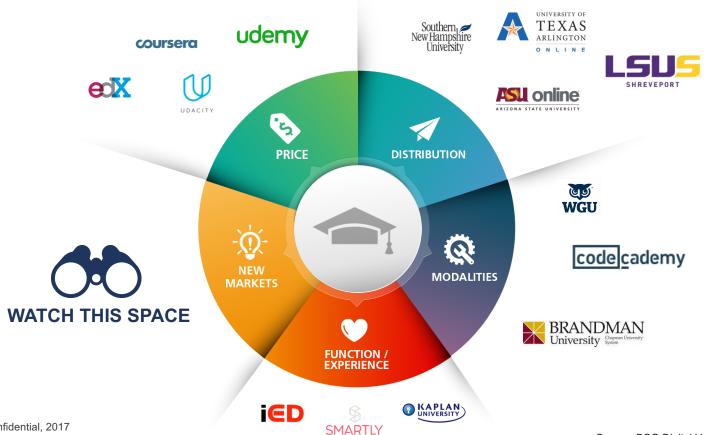
Growth of Post-Traditional Learners

- Online Student Growth 56%
- On Campus Enrollment Declined -8%

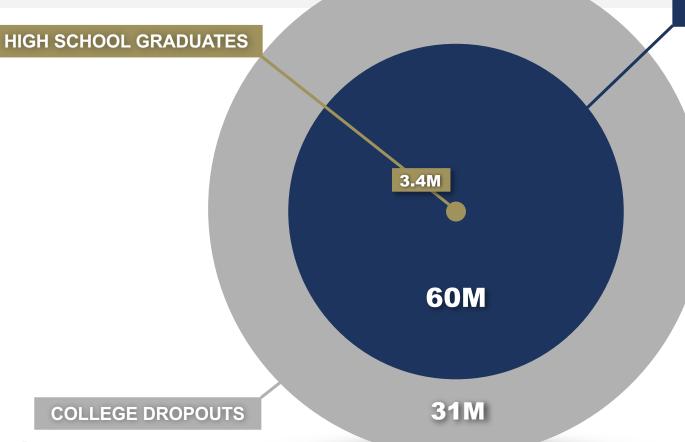


Public and Private, 4-year Universities

Disruption's implications for Higher Education



Today's Online Students



WORKING ADULTS

6.3M

K12 Teachers and Administrators

3.3M

Registered Nurses

24M

Business, Finance, and Operations
Managers

26.1M

Employed in other

Professional Occupations

Who are today's online students?



- 71% of online graduate students are employed full time
- Nearly 80% of online students cite a career-focused reason as their primary motivator for enrolling in their program



Building on Previous Education

- Have some college already
- Are familiar with online classes



Supporting Families

- Half have kids at home
- Skew female, ages 25-49

The future...

Work is being reshaped by automation, the gig economy and innovation...

"The gig economy is growing; by 2020, EY predicts that a third of workers at ~33% of large employers will be contingent ('gig') workers" – EY

"47% of all jobs could be automated in the next 20 years" – Oxford Martin

"65% of the children entering grade school this year will end up working in careers that haven't even been invented" – Duke University

...and higher education will become even more critical as economic growth is driven by industries thet rely on intellectual capital.

"Compared to 57% of the manufacturing jobs lost in the recession, only 12% of manufacturing jobs created after the recession required a high school degree or less" – Georgetown Center on Education and the Workforce

"99% of the 11.6m jobs created between the recession and 2016 required more than a high school education" – Georgetown Center on Education and the Workforce

Alternative Credentialing

Institutions and other providers are offering alternative credentials to better address students' evolving educational needs

A "BETTER" DEGREE

DIFFERENTIATION FROM TRADITIONAL DEGREES

A "DIFFERENT" DEGREE

COMPETENCY BASED EDUCATION

BRIDGE PROGRAMS

EMPLOYER-SPONSORED CREDENTIALS

BOOTCAMPS

- Mastery of skills, not credit hour based
- Number of programs is still growing
- Providers are emerging focused on supporting transition to CBE









- Offer skills training to get graduate students 'business ready'
- Similar to executive education programing
- Often partner with specific companies and target recent college alumni





- Companies offer certifications for competencies by level
- Badges are valued at one or a group of companies
- Bridge the gap between programs & employment
- Programs vary in length and target demographic





- Courses centered on developing relevant workforce skills of the 21st century: web development, business fundamentals, data science, product management, and digital marketing
- Target learners of all ages



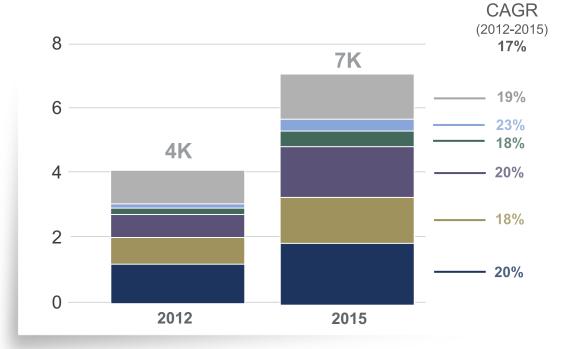






Growth Addresses Student Needs

The availability of online programs has increased dramatically to better address student's need for flexibility



Number of Distance Master's and PhD Programs by CIP Code,
All degree-granting institutions
2012-2015



OTHER



THEOLOGY



COMPUTER AND INFORMATION SCIENCE



HEALTH PROFESSIONS



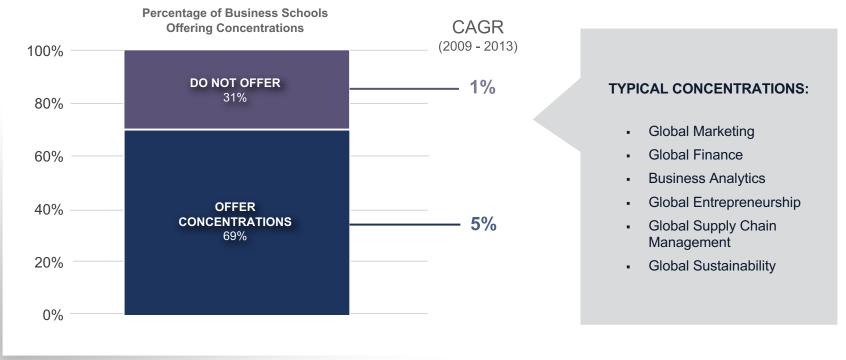
BUSINESS, MANAGEMENT, MARKETING



EDUCATION

Business Schools Offering Concentrations

About 70% of schools offer degree concentrations (e.g., focus on Global Finance), which have been an important differentiator for fast-growing schools



Note: Schools were classified as offering degree concentrations if students have the opportunity to select specific fields of study with predetermined, clearly defined curriculum requirements. Students must report these concentrations to their school, though they may not appear on a transcript. These may also be called majors or certificates. Schools with flexible "pathways" that do not need to be reported and lack defined requirements were not included. Source: IPEDS: school websites

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Online student motivations

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	ON-CAMPUS STUDENT	ONLINE STUDENT
PRICE	Not as price-sensitive if they receive financial aid	Affordability is most important
PROGRAM DURATION	Semester-based calendar is standard	Accelerated time to complete
ADMISSION REQUIREMENTS	Accepted as standard	Work experience matters
SPEED OF ADMISSION	Willing to wait	Expect rapid response
ACCESSIBILITY	2-3 semester starts a year	6-8 starts a year
BRAND 13 © Confidential, 2017	Prestige and campus life experience is important	Career relevance more important than brand

Source: Clinefelter, D.L., & Aslanian, C.B.

Unlocking the potential of the online student



PRICE

High-quality program, competitively priced tuition



ADMISSION REQUIREMENTS

Honor work experience



PROGRAM DURATION

Asynchronous, accelerated courses



ACCESSIBILITY

A minimum of 6 starts per year, 100% online, no on-site requirements



BRAND

Career-relevant portfolio of programs with multiple concentrations



SPEED OF **ADMISSION**

Rapid feedback in admissions process

Most Popular and Fastest Growing Programs









EDUCATION

- M Ed
- C&I
- Ed Leadership
- Special Ed
- School Counseling
- Masters in Clinical Mental Health Counseling

EdD or EdS

- Administration
- C&I

HEALTHCARE

- BSN
- RN-BSN
- RN-MSN
- MSN-Educator
- MSN-Administrator
- MSN-FNP
- DNP

Other

 Masters in Social Work

BUSINESS

- General MBA
 General MBA + 4 choices
 of these popular specialties
- MBA Accounting
- MBA Healthcare Admin.
- MBA Finance
- MBA Human Resources
- MBA Marketing

DEGREE COMPLETION

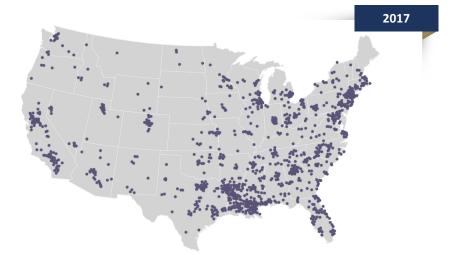
- BBA General
 General BBA + 3 choices
 of these popular specialties
- BBA Accounting
- · BBA Finance
- BBA Marketing
- Psychology
- Interdisciplinary/ General Studies
- Communications

MBA Program – (From 56 Students on Campus to 1,794 Students Online)

In the first year after launch of the online MBA program, it had **429 students** enrolled in the online program.



After the first **44 months**, the university had more than **1,794 students** enrolled in the program.



In 2017, this partner enrolled 53% of MBA students attending Louisiana public universities.

Student Success



graduate, UT Tyler

Source: Academic Partnerships